

# Reflections Salon

*We Love What We Do And It Shows*

## **Reflections Salon Company operations and guidelines for guests during COVID-19 pandemic**

Reflections Salon Company have made adjustments to our operations in compliance with the Oregon Health Authority. Our procedures during this time are in effort to prevent the spread of COVID-19 in order to maintain a safe place for both guests and staff.

### **New Procedures include:**

- Regular disinfecting schedule of restroom, all high touch surfaces all countertops, doorknobs, doors, and handles, credit card machine, pens, and keyboards
- Disinfecting all tools, salon chairs, shampoo bowls/chairs, and product bottles/containers between every client.
- Maintaining 6ft of distance between client/stylist pairs with only 4 stylists working at a time.
- Clean capes, smocks, and towels are used (like always). A new cutting cape will used with each client.

**Please come alone to your appointment.** We cannot accommodate extra family members, children, or friends. If they come with you, they will need to wait outside or in the car. Only clients who have a scheduled appointment will be allowed into the salon.

**Please leave all coats, large purses, and food/drink/water bottles in your car.**

**Guests will be required to wear face masks.** Reflections Salon Company will be providing disposable face masks for all clients if you don't have one.

**When you arrive at the salon, please wait outside or in your car until your scheduled appointment time.** This will eliminate extra people in the salon and will allow us time to clean the styling station and our tools. **Please call the salon when you get here so a staff member can greet you at the door.**

**Please enter ONLY through the side door. All guests will be required to fill out a consent form before receiving any services.** The receptionist will perform a medical grade touchless temperature check before entry. When at the side entrance, wave your hand under provided alcohol-based hand sanitizer BEFORE filling out the **consent form**. Upon entering the building, please walk to the bathroom. You will be required to wash your hands for at least 20 seconds.

Please keep in mind that in order to adhere to social distancing guidelines, your stylist may not be at their regular station.

**We will not be offering any beverages at this time.**

**We will not be offering blow-dry services** for the first few weeks to limit air flow around the salon and to facilitate servicing the backlog of all our wonderful guests.

**Makeup services** are paused for now, which includes use of the makeup unit.

**Guests may not touch any retail product.** If you wish to purchase skin, make-up, or hair care products, please allow your service provider to get them for you. If you know ahead of time which products you would like to purchase, please let us know and we will package them for you.

**Please no handshakes or hugs at this time.**

**A temporary safety sanitation fee of \$5 will be added to each client visit**

We appreciate your support and flexibility during this difficult time. As circumstances continue to change and evolve, it will require our constant attention and reevaluation. In order to keep the safety and wellbeing the center of our Reflections Salon community, and the community in general, we remain committed to provide excellent service with a positive attitude while making these necessary adjustments to maintain a safe environment.

Please know that your safety, the safety of your family and loved ones, as well as the safety of our staff, is our primary concern.

“We Love What We Do And It Shows” And Always Will.

Sincerely,

Reflections Salon Company staff